

TERMS & CONDITIONS



1. **HORECAREWARDS** program is for companies, and not for individual members.
2. HORECA Trade has the right to accept or reject any application submitted.
3. Customers are qualified to be members of **HORECAREWARDS** program once the customer has filled the online registration form. A confirmation email should be received from HORECA management once the registration is received and approved.
4. **HORECAREWARDS** points will be calculated monthly based on every individual customer contract.
5. In case of returned goods, points of the same value will be deducted from the total number of points collected.
6. The Value of FOC (Free of Charge), rebates or end-of year discounted products are not part of this program.
7. Redeeming points are calculated only on a net value per invoice of paid bills with an approval from HORECA Trade Accounts Department.
8. **HORECAREWARDS** points cannot be exchanged for goods, cash, credit or transferred to another account (either customer or person).
9. **HORECAREWARDS** members are not eligible for additional gifts for staff / Christmas or any other company related parties.
You may redeem your HORECA rewards points for these occasions.
10. **HORECAREWARDS** points are redeemed through online vouchers.
11. **HORECAREWARDS** membership will remain valid as long as customer maintains a monthly purchase. If purchases are suspended for 3 months, membership will be cancelled automatically. HORECA Trade has the right to forfeit all the points accumulated.
12. All Points accumulated will expire and be forfeited if not used or redeemed within 12 months from their collection dates.
13. HORECA Trade management has the right to cancel the **HORECAREWARDS** program at any time.
14. The program rules may be changed, adapted or terminated without prior notice.